

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE:    ☒ IXC            ☒ CLEC            ☐ ILEC            ☐ Wireless

250764

**CERTIFICATED COMPANY INFORMATION**

|                                |                |
|--------------------------------|----------------|
| EarthLink Carrier, LLC         |                |
| Company Name                   | FEIN/SSN       |
| f/k/a Interstate FiberNet Inc. | (954) 252-1023 |
| Dbal/fka                       | Telephone #    |
| 2851 Charlevoix Dr. SE Ste 209 |                |
| Mailing Address                |                |
| Grand Rapids, MI 49546         |                |
| City, State, Zip Code          |                |
| 7037 Old Madison Pike          |                |
| Business Location              |                |
| Huntsville, AL 35806           | Madison        |
| City, State, Zip Code          | County         |

**REGISTERED AGENT INFORMATION**

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Joseph F. Eazor, President & Chief Executive Officer, 1375 Peachtree Street, Atlanta, GA 30309  
**General Manager** (Include address if different than above.)  
404-815-0770 / 404-748-7029 / joe.eazor@corp.earthlink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- B. Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
888-832-5802 / 585-278-1702 / oceo@corp.earthlink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C1. Barbara DiNiCola, 330 Monroe Avenue, Rochester, NY 14607  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
585-697-7822 / 585-278-1702 / bdinicola@corp.earthlink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C2. 855-352-2731  
**Customer Contact (Toll Free Number)**
- D. Jonathan Mapes, Vice President of Network Engineering, 1375 Peachtree Street, Atlanta, GA 30309  
**Engineering Operations** (Include address if different than above.)  
256-241-0545 / / jmapes@corp.earthlink.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- E. Elizabeth Orth, Vice President Customer and Tech Care, 1375 Peachtree St., Atlanta, GA 30309  
**Test and Repair** (Include address if different than above.)  
404-748-7601 / / eorth@corp.earthlink.com  
 Telephone Number                      Facsimile Number                      E-mail Address

F. Network Operations Center  
**Emergencies** (During non-office hours)  
800-374-2350 / / the noc@corp.earthlink.com  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Paula Foley, Regulatory Affairs Counsel, 225 Cedar Hill Street, Ste 111, Marlborough, MA 01752  
**Regulatory Officer** (Include address if different than above.)  
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com  
Telephone Number Facsimile Number E-mail Address


H. Becky West, Senior Manager Regulatory Compliance  
**Dual Party Mailings** (Name)  
2851 Charlevoix Dr. SE Ste 209 Grand Rapids, MI 49546  
Mailing Address  
(954) 252-1023 / (786) 363-0147 / Becky.West@corp.earthlink.com  
Telephone Number Facsimile Number E-mail Address

I. Jacob Van Akin  
**Interim LEC Fund Mailings** (Name)  
7037 Old Madison Pike, Huntsville, AL 35806  
Mailing Address  
(256) 382-7056 / / Jacob.VanAkin@corp.earthlink.com  
Telephone Number Facsimile Number E-mail Address

J. Becky West, Senior Manager Regulatory Compliance  
**Universal Service Fund Mailings** (Name)  
2851 Charlevoix Dr. SE Ste 209, Grand Rapids, MI 49546  
Mailing Address  
(954) 252-1023 / (786) 363-0147 / Becky.West@corp.earthlink.com  
Telephone Number Facsimile Number E-mail Address

K. Becky West, Senior Manager Regulatory Compliance  
**Gross Receipts Mailings** (Name)  
2851 Charlevoix Dr. SE Ste 209, Grand Rapids, MI 49546  
Mailing Address  
(954) 252-1023 / (786) 363-0147 / Becky.West@corp.earthlink.com  
Telephone Number Facsimile Number E-mail Address

L. Becky West, Senior Manager Regulatory Compliance  
**Lifeline Mailings** (Name)  
2851 Charlevoix Dr. SE Ste 209, Grand Rapids, MI 49546  
Mailing Address  
(954) 252-1023 / (786) 363-0147 / Becky.West@corp.earthlink.com  
Telephone Number Facsimile Number E-mail Address

Ron Kooistra  
This form was completed by (print name)  
Regulatory Analyst  
Title  
  
Signature  
5/27/14  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Clerk's Office  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

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